



Sponsoring one of our 4EverFocus Dogs brings lots of rewards but also probably quite a few questions. This document hopefully will answer most of them but please do ring Lynne on 01769 560878 if you need any further information.

Can I visit or walk my dog?

Our sponsor dogs are chosen because they are likely to be with us for a long time due to various reasons. Some are quite poorly and need to have time to recuperate, others have behavioural issues - one thing that is common to all of our sponsor dogs is that they can become very stressed by unfamiliar people and situations, which is why, unfortunately, we cannot allow visitors. You will, however, receive regular updates and pictures of your very special friend.

Why is my sponsor dog still on your re-homing page?

We believe that there is a home for every dog – some just take longer to find than others. That is why we may still show our sponsor dogs on the re-homing section of our website – just in case that special home comes along.

What happens if my sponsor dog finds a home?

In essence as a 'Focus Friend' you are sponsoring our long term dogs. Should your sponsor dog be fortunate enough to be rehomed this will allow us to take in another 'needy' dog which would then become your sponsor dog. Should this happen we will write to you and advise what is happening and at that point, providing you have made the minimum contribution of £15 you would have the opportunity to either continue with your new dog or terminate your sponsorship – we would hope of course that you would remain part of the Focus team as this enables us to always take in the very urgent dogs. Our sponsorship scheme enables us to take dogs that other rescues turn away.

Is my sponsor dog exclusive to me?

No – a number of people will sponsor the same dog. All your money will go towards helping all the dogs in our care including the dog you have chosen to sponsor.

How often will my sponsor dog write to me?

Your new friend will write to you (as a minimum) at Christmas and during the Summer. We would like it to be more frequent but the organisation is run by volunteers and we do struggle with admin at times as our focus (pardon the pun) has to be the care of our dogs in rescue. Obviously if there are any special events concerning your own dog then we will let you know.

Do I send my Standing Order direct to my bank?

No. Please complete and return to: K9focus Rescue, Shepherds View, Lower Hill, St Giles, Torrington, Devon, EX38 7JU – we will then forward this direct to your bank.

How long will it take before I receive my welcome pack?

Once we have the completed application form together with your method of payment i.e. cheque, completed standing order or direct BACS payment we will issue the welcome pack within 5 working days.

I want to sponsor a dog as a gift and would like the welcome pack sent out urgently, is this possible?

We will always try and meet any special requests and for a quick response please email: lynne@k9focus.co.uk Most of our volunteers work full time and so you will often get a much quicker response by email than telephone.

What other ways can I help K9focus

We would love to hear from you if you have any ideas to help us rescue more dogs – please ring or email Lynne (01769 560878) lynne@k9focus.co.uk

Thank you for supporting K9focus